

## Quality Assurance

### What is Quality Assurance?

Quality Assurance (QA) is the discipline that proactively establishes procedures that ensure quality and avoid problems. It provides the evidence needed to ensure that quality-related activities are being performed effectively and encompasses all planned or systematic actions necessary to provide adequate confidence that a service will satisfy given quality requirements.

For products, quality assurance is an external, fact-based assurance that a product meets needs, expectations, and other quality requirements. Ultimately, this assurance ensures confidence in customers and stakeholders.

Simply put, QA assures the existence and effectiveness of procedures or products that attempt to make sure — in advance — that the expected levels of quality will be reached.



### Momentum's Methodology

Quality Assurance covers all activities from design, development, production, installation, and servicing to documentation. Momentum consultants work with your company to accomplish the steps that comprise Quality Assurance and align your strategy with the QA philosophy, *'Do it right the first time.'*

We help organizations conduct the planned and systematic actions necessary to provide adequate confidence that a structure, system, or component will perform satisfactorily and meet predetermined requirements.

Momentum's Quality Assurance consultation may include the following:

- Define and setup the QA function
- Quality Assurance Strategy Phase
- Prepare Tools and Techniques
- Keep QA Records
- Analysis Phase
- Design Phase
- Build and Test Phase
- Deployment Phase
- Maintenance Phase

### Contact

Momentum is a local Pennsylvania business with global reach. We employ full time principal and senior consultants with a unique combination of expert skills in training and facilitation for executive and mid-level management. For more information about how Momentum can help your organization produce results, contact us at (717) 214-8000 or via email at [info@m-inc.com](mailto:info@m-inc.com).